

HAM CLOSE REGENERATION

MARCH 2015



Hear the news and share your views

We're committed to keeping you updated on the latest news regarding the potential regeneration of Ham Close on a regular basis. We'll be sending you monthly updates with the latest news and to let you know about the upcoming opportunities for you to get involved and share your views.

What's happening and when?

In the letter we sent you in December we set out a high level timeline of the key activities planned over the coming months. In February, at the Resident Association meeting, you told us that August was not a good month to seek customer views on their preferred option and so we've pushed this back until September to enable as many of you to express your preference as possible.

We have enclosed the timeline for your reference.

Resident Association Meetings

As we've mentioned in previous communications, we're happy to come to all of the Resident Association meetings you'd like us to so that we can keep you updated on what's happening.

As such, in February it was great to come along and discuss what's happening, listen to your comments and answer your questions. Thanks to everyone who came along as it's helped us shape what happens next and we'd love the opportunity to talk to more of you at these meetings.

The Resident Association will also be the most effective way of feeding your opinions into the Community Forum once it's up and running. If you're interested in getting involved with the Resident Association you can email info@hamclosera.co.uk for information such as future meeting dates.

The next meeting is due to take place on 29 April 2015.



Ham Close Community Forum

As promised, we're working with Richmond Council to set up a Ham Close Community Forum. The aim of the forum is to represent the majority view of all RHP customers living at Ham Close and other people who'd be affected in the area. We've enclosed the proposed structure of the forum for your information. We're currently looking for an independent chair for the forum and are hoping to have appointed someone by the end of April. The date of this has been pushed back slightly due to the availability of a couple of the organisations being interviewed for the position. One tenant and one homeowner from Ham Close will be voted onto the forum to represent the views of each of those customer groups. This vote to elect the representatives will take place through the Resident Association and we'll keep you updated on when this will happen. If you'd like to put yourself forward as one of these representatives please contact the Resident Association at info@hamclosera.co.uk.

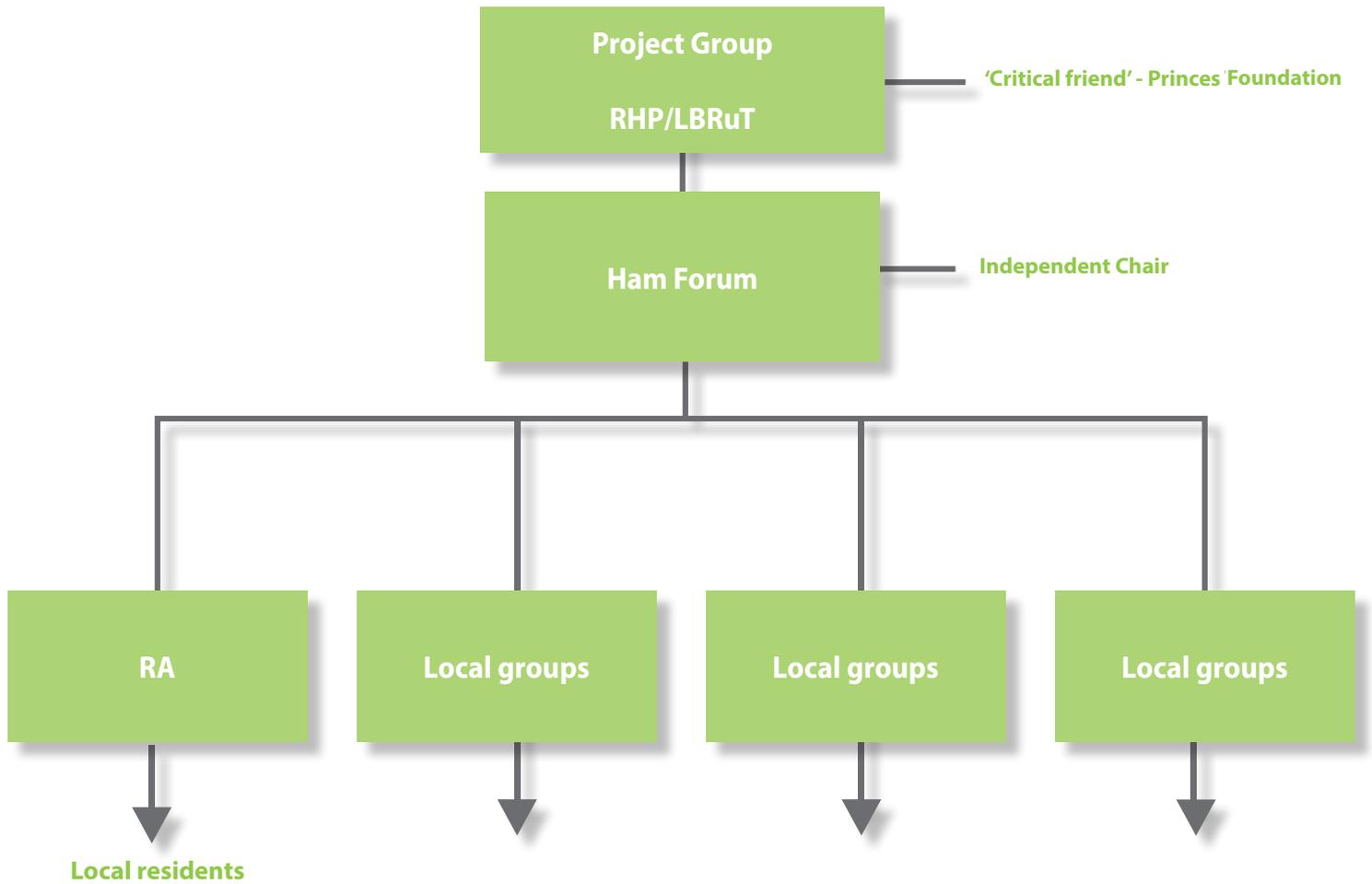
Visits to other redevelopments/partial redevelopments

In the update we sent to you in December we mentioned giving you the opportunity to go and visit other projects of a similar nature so you could get a better understanding of what refurbishment, infill and full redevelopment might look like. At the Resident Association meeting we attended we were given feedback that the best day to do this would be a Saturday. The date we have planned is Saturday 25 April. We'll provide transport to and from the location we'll be going to and the day is likely to last from around 10am to 4pm. If you're interested in coming along please let Tracey Elliott (details below) know by Thursday 30 March.

Say 'hello' to Tracey!

To help you get all the information you need we have appointed Tracey Elliott, an experienced RHP Manager to work with you throughout the project and be your first point of contact. If you have any questions about anything covered in this update, or anything else relating to the potential regeneration you can contact Tracey at Tracey.Elliott@rhp.org, uk or on 020 3166 2549.





Consultants will be appointed to lead the option appraisal process. The consultants/architects will work with the Community Forum in developing the options to be considered.	March 2015
The option appraisal will be completed.	July 2015
A presentation of the options will be given to RHP customers by an independent adviser. This will cover the full implications of each option.	August 2015
RHP customers (homeowners and tenants) will be given the opportunity to comment and state their preferred option.	September 2015
A report will be produced based on the outcomes from the option appraisal process, the financial viability of each option and the feedback from RHP customers and the local community.	September 2015
The Council and RHP will consider the report and make a final decision regarding the most appropriate option.	October/Nov 2015
RHP customers and Community Forum will be notified of the decision made and how their feedback has been taken into account.	November/Dec 2015
Plans put in place to start delivering the preferred option.	December 2015